



Lanover Hills Chronicle

Letter from the Mayor

Town of Lanover Hills

Town of Lanover Hills
6904 Taylor Street
Lanover Hills, MD 20784

Phone: 301-773-6401
Fax: 301-773-9145

E-mail:
townhall@lanoverhills.us

Web Address:
www.lanoverhillsmd.gov

Mayor

Jeffrey Schomisch
j.schomisch@lanoverhills.us
301-306-7208

Vice Mayor

Jeannette Ripley - Ward I
j.ripley@lanoverhills.us
301-773-4467

Councilmembers

Joe Williams - Ward I
301-341-1936
j.williams@lanoverhills.us

Kathleen Walker - Ward II
301-341-2989
k.walker@lanoverhills.us

Rommel Pazmino - Ward III
240-515-4406
r.pazmino@lanoverhills.us

Todd Over - Ward III
(301)773-6401
t.over@lanoverhills.us

* There is a vacant Council seat in Ward II.

Dear Fellow Lanover Hills Residents,

Last week you should have received a survey in the mail, along with a letter from me, asking that you help the Town understand the unique needs of Lanover Hills residents caused by the Coronavirus pandemic. The Town will receive nearly \$1.6 million over this year and next to help alleviate the pandemic's negative effects on Lanover Hills residents and businesses.

If you haven't already done so, please take a few minutes to fill out the survey. You can access the survey online at: <https://www.surveymonkey.com/r/LHCOVID19> or – just scan the QR code below

As noted in the letter, the funds can be used to address negative economic impacts caused by the public health emergency, including economic harms to workers, households, small businesses, impacted industries, and the public sector. The funds also can be used to address negative physical and mental health effects, as well as lingering educational deficiencies caused by the pandemic. According to the Department of the Treasury, town have "broad flexibility to decide how best to use this funding to meet the needs of communities."

We need everyone's help in making sure this money is spent to address the most pressing needs in Lanover Hills. Please complete the survey so that we can assess the community's most urgent and serious concerns related to the pandemic.

Thanks for helping Lanover Hills.

Jeff Schomisch
Mayor



Estimados compañeros residentes de Lanover Hills,

La semana pasada deberían recibido un encuesta en el correo por la ciudad para ayudar y entender los específico necesidades de los residentes de Lanover Hills causado por la pandemia del coronavirus. la ciudad de Lanover Hills a recibido \$1.6 millones durante el año y aliviar negativo impactos de pandemia COVID-19 en los residentes de la ciudad y los negocios

Si usted no lo a hecho, Por favor tome unos minutos para llenar el encuesta, y lo puede mandar por correo o lo puede dejar a el ayuntamiento, 6904 Taylor St, Lanover Hills, Md. 20784. El encuesta esta disponible en linea www.surveymonkey.com/r/LHCOVID19sp – o escane la QR codigo que esta de bajo.

Como notado en la carta, los fondos pueden ser usados y a dirigir impactos negativos economicas que estado causado de la salud publica de ermegencia, incluso a la economia de trabajadores, el menaje, puequeño negocios, impactado industrias, y sectores publico. Los fondos Tambien pueden ayudar negativo efectos del fisico y mentelida de salud, Tambien al constante de educacion deficiencias causado por la pandemia. El tesoreria de anuncio agrego que hay "aplio flexibilidad para decidir lo mejor para usar este fondo que la comunita necesita."

Nosotros necesitamos que todos ayuden para cumplir y segurar que este dinero este gastado a lo mas urgente necesidad en Lanover Hills. Por favor completa el encuesta para ayudar la cumunida urgente y ceria preocupaciones relacionado a la pandemia.

Gracias para ayudar la ciudad de Lanover Hills

Jeff Schomisch



UPCOMING EVENTS



- September 22, 2021:** Town Arts Committee Community Engagement Meeting; 6 pm via Zoom (see below for link) (Wednesday)
- October 8, 2021:** Faith & Blue Blood Drive, 9 a.m.— 3 p.m., Iglesia Roca de la Eternidad Church (Friday)
- October 9, 2021:** Faith & Blue Food Drive, 7 a.m.—11 a.m., St. Mary's Catholic Church (Saturday)
- October 9, 2021:** Faith & Blue Bike Rodeo , 1 p.m.—3 p.m., Landover Hills Baptist Church (Saturday)
- October 23, 2021:** Annual Fall Clean-Up; 8 a.m.– 12 p.m. (Save the date!) (Saturday)

Community Input Requested – Landover Hills Arts Committee



The Town of Landover Hills recently received a Prince George's Arts and Humanities Council (PGAHC) FY21 Public Art Planning Grant. This is a great moment for our community. As a result of this achievement, we have created our very own Landover Hill's Arts Committee. The Committee is seeking community input to help us vision/create a mural on Town Hall. Please join us for a virtual meeting on 22 September at 6pm to give your feedback regarding what you would like seen depicted on the mural. Don't miss out on this opportunity to engage with other community members and see our joint visions come to fruition. Join the Zoom meeting at <https://bit.ly/3sGW2PV> or by using the QR Code to the left. Meeting ID: 885 6353 3827, Passcode: 825051

The Town of Landover Hills Arts Committee

***"Art is too important not to share."
-Romero Britto***



Example of a mural recently commissioned by the Town of Riverdale Park.

UPCOMING TOWN

Council Workshop

Tuesday, September 7, 2021 @ 7 p.m. (Due to the Labor Day Holiday)

Monday, October 4, 2021 @ 7 p.m.

Council Meeting

Monday, September 20, 2021 @ 7:30 p.m.

Monday, October 18, 2021 @ 7 :30 p.m.

TRASH PICK-UP SCHEDULES

Mondays

Yard Waste Pick-up

Tuesdays

Regular Household Trash Pick-Up

Recycling Collection

Wednesdays

Bulk Trash Pick-Up

Fridays

Regular Household Trash Pick-Up

Garbage Can Reminder

All household trash needs to be put curbside in the **BLUE TRASH CANS** or in a trash can with a lid. Trash is being put out in plastic bags. These bags are breaking open and making quite a mess. Please help keep Landover Hills clean by putting out your trash properly. **Also, please remember to keep sidewalks free of trash and trash cans!**

Recycling

The large black recycling bins are for recycling only. These containers will not be picked up if trash is put in them or trash is co-mingled with recyclables. Plastic bags of any color, size or shape are not accepted in the recycling program. So, **please** no plastic bags. Any questions or concerns regarding recycling pick-ups in Town should be directed to 301-952-7630.

Yard Waste



Yard waste includes grass clippings, leaves, small branches, brush and Christmas trees.

Yard waste must be placed in heavy duty paper bags, or heavy-duty trash cans marked YARD WASTE with handles and a secure lid. Cardboard boxes are not acceptable containers.

Limbs collected curbside must not ex-

ceed four (4) feet in length and three (3) inches in diameter and must be securely tied in bundles. Bundles of limbs and bags of dry grass and leaves must weigh less than 60 pounds. Wet grass and leaves must weigh less than 25 pounds.

Once the yard waste is collected, it is taken to the Prince George's County Yard Waste Composting Facility. This County owned and operated composting facility processes over 50,000 tons of yard waste annually.

For more information about yard waste collection, call 301-773-2069.

PLEASE DO NOT RAKE LEAVES INTO STREETS!

Curbs, Gutters, Litter and Leaves

Please take the time to rake or sweep out the gutters along the curb in front of your house. Leaves and grass cuttings in the streets make it dangerous for motorcycles. Let's all do our part to make Landover Hills look good!



Old Flags

If you have an old flag that you would like to properly dispose of, please drop it off at Town Hall. We will be collecting flags and turning them over to a Veterans organization for disposal. Any questions, please call Town Hall at 301-773-6401.

Tires

If you have old tires to dispose of, call Town Hall at 301-773-6401 to arrange for a pick-up. Remember, water collects in old tires and attracts mosquitos. So, please empty water from stored tires.

MATTRESS DISPOSAL / ELIMINACION DE COLCHONES



NOTICE: Mattresses will NOT be picked up on bulk trash days unless they are inside of a plastic bag.

NOTICIA: Los colchones NO se recogerán a menos que estén en una bolsa de plástico.
(en días de basura a granel)

SMALL TOWN THINKING BIG

LANDOVER HILLS NEWSLETTER

Town of Landover Hills
6904 Taylor Street
Landover Hills, Maryland 20784

Phone: 301-773-6401
Fax: 301-773-9145
E-mail: Townhall@landoverhills.us

Landover Hills Police Department

Chief Robert Liberati 301-773-6400

E-mail: LHPD@landoverhills.us

J. Hood, Administrative Asst.

Prince George's County Police

Emergency 911

Non-Emergency 301-352-1200

TTY for the Deaf 301-350-1181

Administrative Offices

Karen Ruff, Town Manager

301-773-6401

Townhall@landoverhills.us

Public Works Department

James Schad

301-773-6402

Code Enforcement Department

Michael Thompson 301-773-6401

m.thompson@landoverhills.us

Hyattsville, MD

Permit 311

PAID

U.S. Postage

PRSR STD

LANDOVER HILLS, MARYLAND 20784

6904 TAYLOR STREET

TOWN OF LANDOVER HILLS

National Good Neighbor Day is September 28th!

National Good Neighbor Day was first proclaimed by President Jimmy Carter in 1978 to recognize the importance of good neighbors. It is a day to raise public awareness that good neighbors help achieve human understanding and build strong, thriving communities. President Jimmy Carter issued this proclamation: "As our Nation struggles to build friendship among the peoples of this world, we are mindful that the noblest human concern is concern for others. Understanding, love and respect build cohesive families and communities."

On behalf of the Mayor and Town Council, I want to thank each and every resident of the Town for making the Town of Landover Hills a great place to live, work and play. We hope you enjoy living here as much as we do. Our Town has young couples, families with small children, seniors that have lived here for decades, and single adults. So, as you can see, the Town's residents have diversity in age and lifestyle.

To help maintain and improve our Town's quality of life, we would like to remind everyone of a few basic guidelines that will make everyone a good neighbor. These include:

- Driving at a speed no greater than the posted speed limit, while keeping in mind that some road conditions require that you drive at a speed less than the posted speed limit. Also, please stop at intersections marked with stop signs. These habits will help to keep our children and pedestrians safe.
- Being courteous when parking. Please take care not to block driveways, obstruct sidewalks, or park facing the wrong direction. Also, all neighbors appreciate being able to park in front of their home, so please consider this when you are parking.
- Keeping your lawn mowed. Tall grass can harbor mosquitoes, rodents and other pests.
- Being respectful of neighbors by keeping loud noise to a minimum, particularly after 9:00 p.m. on weekdays and 10:00 p.m. on weekends and holidays. This includes the extreme bass used in car stereos.
- Keeping animals on a leash when they are off of your property.
- Placing your trash, recycling and bulk trash items directly in front of your property for pick-up (not in front of your neighbor's home and not blocking a crosswalk or sidewalk). Also, please put your trash, recycling and bulk trash out no earlier than 6:00 p.m. the night before the scheduled pick-up and bring in your trash and recycling containers by the evening of the pickup date. If a neighbor places their items out a little earlier or fails to bring in their containers as required, please consider that there may be a reason that they are not able to comply with the time requirements. They may have an appointment, work, school, etc.
- Respecting and maintaining shared fences.
- Keeping the area immediately in front of your house along the curb line free of trash and debris. A storm drain is designed to drain excess rain and ground water from impervious surfaces such as paved streets and carry the water through a network of pipes and other structures to ponds, lakes, streams and rivers. Trash and debris left along the curb line can end up in the storm drain system and our streams.

Lastly, on occasion the Town receives complaints about issues between neighbors. Please understand that if these issues do not involve the violation of a State law, the Prince George's County Code or the Town Code, there is little the Town can do to resolve the issue. It will require cooperation and compromise between residents.

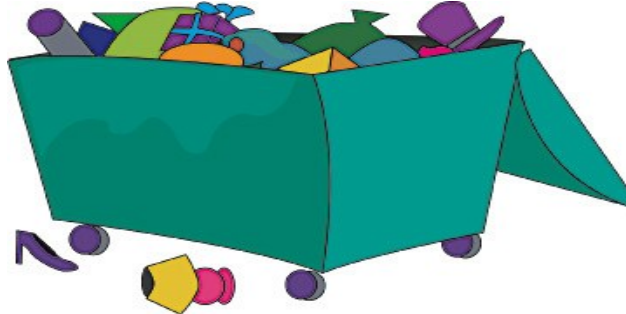


Please look out for each other and help one another. We all take pride in our homes and in our Town. Let's celebrate National Good Neighbor day every day!

Limpieza de Otoño

Sabado, 23 de Octubre de 2021

Es la hora de una limpieza seria para otono!



Tres grandes contenedores de basura se ubicaran en el Ayuntamiento, 6904 Taylor Street, Landover Hills, entre las 8 a.m. y la 12 p.m. el sabado 8 de Mayo de 2021. Los residents pueden aprovechar esta oportunidad para hacer un poco de limpieza de otono y llevar articulos no deseados a los contenedores de basura. No se aceptaran articulos como pintura y otros productos quimicos del hogar asi como piezas de autmoviles. Neumaticos no se permitiran en los contenedores de basura, pero se pueden trajar al ayuntamientao y un miembro del departamento de servicio al publico le ayudara.

Fall Clean Up

Saturday, October 23, 2021

It's time for some serious Fall Cleaning!



Three large dumpsters will be located at Town Hall, 6904 Taylor Street, Landover Hills, Maryland, between the hours of 8 a.m. and 12 p.m. on Saturday, October 23, 2021 . Residents can take this opportunity to do some Fall Cleaning and put unwanted objects in the dumpsters. Items such as paint, and other household chemicals, as well as car parts, will not be accepted.

Tires will not be allowed in the dumpster but can be dropped off.

WE ARE SO PROUD!

The Police Chiefs Association of Prince George's County Awards for 2019 and 2020

Each June, the Police Chief's Association of Prince George's County, recognizes outstanding work done by our County's sworn and civilian police employees for the past year. Because of the pandemic, this year's awards were for both 2019 and 2020. The Association recognized three Landover Hills Police Department employees, one civilian, Ms. Juanita Hood, and two sworn officers, Corporal Daniel Lewis and Sergeant Elnos Gomez.



Ms. Junita L. Hood

Ms. Hood, the Administrative Assistant for the Town of Landover Hills Police Department, received the Police Chief's Association of Prince George's County, 2019 Civilian of the Year Award.

In 1985, Ms. Hood began her career in policing as a civilian with the Morningside Police Department. In 1996, she accepted an Administrative Assistant position with the Landover Hills Police Department and has been with us ever since. Ms. Hood is truly an MVP for the Town of Landover Hills. She handles many duties so that our officers (and the Chief) can be out in the community, patrolling the town. She truly goes above and beyond the call of duty. She is the Department's contact on all certification requirements from training to grants. Ms. Hood is also the Records Section for the Department. She keeps track of scheduling, due dates, court dates, and training records, and does all this while handling the red light and speed cameras, answering the police department's phones and assisting with walk-in requests. With 2020 being dominated by the COVID 19 Pandemic, Ms. Hood ensured the police department had all the protective equipment it needed and that the station was sanitized. During the COID-19 Pandemic, she continued coming to work and assisting citizens.



Corporal Daniel R. Lewis

Police Officer Corporal Daniel R. Lewis, received the Landover Hills Officer for of the Year Award for 2019.

Corporal Lewis began with Landover Hills in 2007 and for the last 14 years, he has been an essential

part of the Towns' Police Department. Corporal Lewis is a part-time officer for the Town. He works full-time for the Prince George's County Board of Education, as a Security Supervisor at High-Point High School (where he went to high school) and is a supervisor for three other schools. Being that Landover Hills is a small-town police agency, Corporal Lewis fills-in gaps in patrol coverage, especially off-hours, by working weekends and evenings. Corporal Lewis is always quick to volunteer to cover a shift when the need arises, often in a moment's notice. Corporal Lewis brings many skills to our department. He is a State certified instructor and he assists in our training and background investigations. Corporal Lewis is very community orientated. He is a self-taught Spanish speaker and also translates for residents of the Town.



Sergeant Elnos H. Gomez

Sergeant Elnos H. Gomez received the Landover Hills Officer for of the Year Award for 2020.

Sergeant Gomez began with Landover Hills in 2009 and for the last 12 years, he has been an essential part of the Town of Landover Hills Police Department. Sergeant

Gomez handles several duties for Landover Hills. In 2020, these duties included being a field training officer for two new officers, and as a State certified instructor, qualifying our officer's annual firearms certification. Sgt. Gomez also taught other required courses which allowed our officers to receive training without leaving town. In addition, Sergeant Gomez provides IT services for the department's computers and he schedules vehicle maintenance for all police vehicles. Sergeant Gomez is active in the community. Through most of 2020, he worked every Saturday at the food drive at St. Mary's Church. He also handles two variable message boards for the town, displaying messages of community interest and other information. Sergeant Gomez is a Spanish speaker and regularly translates for residents of the Town. He also programs the variable message boards in English and Spanish.





Blood Drive, Food Drive and Bike Rodeo Donacion de Sangre, Banco de Comida y Rodeo de Bicicletas

National Faith & Blue Weekend organizers represent every major national law enforcement group and faith tradition in the United States of America. The effort is being co-convened by MovementForward, Inc.'s OneCOP initiative and the USDOJ Office of Community Oriented Policing Services (COPS Office) and is the most collaborative police-community engagement project in recent history.

Español:

Los organizadores representan a todos los principales grupos policiales nacionales y tradiciones religiosas en los EE.UU. El esfuerzo está siendo convocado conjuntamente por la iniciativa OneCOP de MovementForward, Inc. y la Oficina de Servicios de Policía Orientados a la Comunidad (COPS) del USDOJ y es el proyecto de participación policía-comunidad más colaborativo en la historia reciente.

The Landover Hills Police Department will be participating with three of our Landover Hills churches in the Faith and Blue Weekend. Please see information below and on the Bike Rodeo flyer.

Español:

El Departamento de Policía De Landover Hills junto a tres de las Iglesias de Landover Hills estara participando en fin de semana de Fe y Azul (Faith & Blue). Por favor Consulte la información a continuación y en el folleto de rodeo de bicicletas (Bike Rodeo).



Faith and Blue Blood Drive

Friday, October 8, 2021 9:00 a.m. - 3:00 p.m.

Location- Iglesia Roca de la Eternidad Church 4612 69th Avenue, Landover Hills MD 20784

Please register with the American Red Cross at 1-800-RED-CROSS (1-800-733-2767) or online at www.redcrossblood.org/give

Donación de Sangre de Fe y Azul

Viernes 8 de Octubre del 2021 9:00 a.m. -- 3:00 p.m.

Ubicación- Iglesia Roca de la Eternidad Church 4612 69th Avenue, Landover Hills MD 20784

Por favor regístrese con la Cruz Roja Americana al 1-800-RED-CROSS (1-800-733-2767) o en línea en www.redcrossblood.org/give



Faith and Blue Food Drive

Saturday, October 9, 2021 7:00 a.m. - 11:00 a.m.

Location- St. Mary's Catholic Church, 7301 Annapolis Rd, Landover Hills, MD 20784

Banco de Comida de Fe y Azul

Sábado, 9 de Octubre del 2021 7:00 a.m. -- 11:00 a.m.

Ubicación- Iglesia Católica de Santa María 7301 Annapolis Rd, Landover Hills, MD 20784



Faith and Blue Bike Rodeo

Saturday, October 9, 2021 1:00 p.m. - 3:00 p.m.

Location- Landover Hills Baptist Church 4420 73rd Ave., Landover Hills, MD 20784

Rodeo de bicicletas de Fe y Azul

Sabado 9 de Octubre del 2021 1:00 p.m. – 3:00 p.m

Ubicación: Iglesia Bautista Landover Hills 4420 73rd Ave., Landover Hills, MD 20784

Please see the flyer enclosed./Consulte el folleto adjunto.



Bilingual Office Assistant – Town of Landover Hills — Part-Time – 25 hours per week

The Town of Landover Hills is looking for an individual who is a multi-tasker with excellent verbal and written communications skills in both English and Spanish. Candidates should be professional, attentive to detail, and comfortable with computers and general office tasks.

Duties:

The Office Assistant greets visitors, provides secretarial and clerical assistance to the Town Manager, Town Treasurer, Code Enforcement Officer and other department heads as needed; translates material into Spanish for Town newsletters, website, Facebook page and PEG channels; assists with Town communications on Facebook, PEG stations, and website; answers phones and takes messages; interprets for Spanish speaking callers and customers; opens and logs-in incoming mail and prepares outgoing mail; drafts correspondence; processes check requests; provides information and assistance to staff and the public regarding Town business; and performs other duties as assigned. Clerical assistance includes general filing, scanning, copying, and preparing materials for Council meetings. This position description should not be interpreted as all-inclusive. It is intended to identify the essential functions and requirements of this job. Incumbents may be requested to perform job-related responsibilities and tasks other than those stated herein.

The work schedule for this position is Monday through Friday, 10:00 a.m.— 3:00 p.m.

Minimum Qualifications:

- High school Diploma or equivalent.
- A minimum of one year administrative or office experience.
- Must be bilingual (English/Spanish) and have excellent verbal and written communication skills in both English and Spanish.
- Local government experience/knowledge of government operations is desirable.

Knowledge, Skills and Abilities:

- Knowledge of and experience with social media.
- Proficient computer skills.
- Working knowledge of general office equipment (ie. copier and scanner).
- Organizational skills.
- Telephone skills.
- Must be able to handle multiple tasks simultaneously.
- Customer service experience.

Salary commensurate with experience. Must pass a Spanish language proficiency test.

Please complete the application and send it with a cover letter, resume and three professional references to Karen Ruff, Town Manager, at k.ruff@landoverhills.us or 6904 Taylor St., Land-over Hills, Md 20784. References must contain the name of the person and their address, phone number and email address.

Position will remain open until filled.

CODE ENFORCEMENT

As you may know, code enforcement describes the steps that towns such as Landover Hills take to ensure compliance with their local laws. These local laws generally pertain to property upkeep and standards for construction. It is always the Town's hope to obtain compliance with the requirements of its code rather than issue a citation. Code Enforcement articles, such as this, explain the code issues that we experience in Town and seek your compliance with the Town Code.



Grass- Overall, most residents have done a good job of mowing their grass this summer. We thank you! The Town has, however, had to issue a few notices, and in some case, cita-

tions. There are at least two more months of anticipated growth. Let's make certain that grass stays cut during that time. Also, please remember to mow the grass to the curb and outside your fence, if you have one. Grass taller than 8 inches is a violation of Town Code, Section 7401-A. The Town will issue one warning per property per season. After that, a \$50.00 fine will be assessed.



House numbers— Several properties in Town do not have the required house numbers properly displayed. I have sent letters to several residents regarding this situation (numbers being obscured, broken or too small to be seen

from the street). First responders must be able to see addresses quickly when trying to find a property where there is a medical emergency. They don't have the time to search for the address. The num-

bers should be readily visible from the street, even in the dark. If there is an emergency, time is critical. Please understand that this is to protect you and your families.



Noise- The Police respond to noise complaints (ie. barking dogs, loud parties and music). Remember, all of these are a violation of Town Code Section 6709-A. Violators are subject to a \$100 fine for the

first offense and a \$400 fine for each subsequent violation. If there are noise issues during the hours of 9-5 Monday thru Friday, please call 301-773-6400. After hours, please contact the county police at 301-352-1200. Please call as the event is occurring. A report will be required if it is necessary to take the violators to court to obtain compliance.



Trash- Unfortunately, trash is still an issue, even after warnings and citations have been issued. Two main issues are (1) trash being placed at the curb prior to the evening before pickup and (2) overflowing trash cans. Do not

place anything out for collection prior to 6 PM the night before pickup. This is especially true for bulk items. Bulk trash sitting out all week is an eyesore. Also, if your receptacles can't hold all your items, then you must purchase another one. If recycling is the issue, please be sure to mark the new can "Recycling" or with an "X." Please do not place the receptacles in between cars, as it is difficult for the Bates employees to see them. We need to work together to correct these problems.

CODE ENFORCEMENT (con't)



Mattresses— Mattresses are being placed outside for collection without being in proper mattress bags. It is a big issue in the Town. For some time now Bates has required that all mattresses placed out for collection be in a plastic mattress bag. This protects the collectors from exposure to bed bugs and other items. The Town has publicized this requirement; yet, residents continue to put mattresses out for collection without them first being placed in a plastic mattress bag. Please stop. Not only will they not be picked up, they become an eye sore. Also, if it rains the mattresses become quite heavy.



Hurricane Season- We are now, unfortunately, in the height of hurricane season. Although the DC area does not usually experience a direct hit there is always that possibility and even if we don't suffer a major storm even a weakened storm can cause major damage.

Therefore, residents should take a moment now to survey their property. Are there items in the yard that could become airborne during heavy winds? If so, they should either be placed in a shed or secured. Are there areas that constantly flood causing water to seep into the basement? This can do major damage to your foundation.

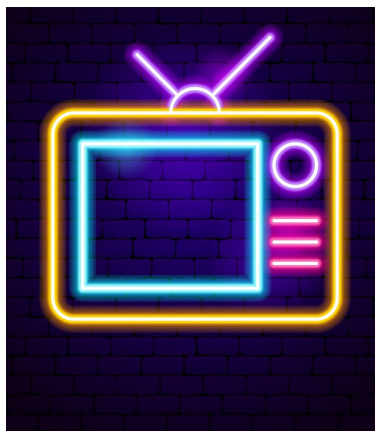
Most importantly, what's the condition of your trees? Most large trees in this town are at least 50 years old and need some care. Even if the tree appears reasonably healthy, it could probably use a checkup to avoid having branches come down. Keep in mind, that if your insurance company feels that you were negligent in dealing with a tree issue, it could refuse the claim. It happened to a homeowner that I know and it cost them thousands of dollars out of pocket to repair the structural damages caused by the tree when it fell.

More importantly, someone could be killed or injured. Now is the time to deal with all these issues, not when the storm is on the way. At that point in time, contractors will be too busy to handle all the requests and you may have to worry and wait.

As usual, if you have any questions please contact me.

Mike Thompson , Code Enforcement Officer

301-773-6401



MUNICIPAL ACCESS TELEVISION

After a long absence, Landover Hills Government television will be returning in early September,

featuring information on City Government, Events, Services and more.

Tune in to Verizon 28 or Comcast 71 for Landover Hills Municipal Access and stay informed on your community!



FINANCIAL ASSISTANCE WITH YOUR WATER AND SEWER BILLS

We've enhanced our financial assistance programs to help even more customers.

Learn more about how you can significantly reduce your WSSC Water bill.

Get started now by calling 301-206-4001



Need help right now?

Our Customer Service Advisors are here to help and ready to work with you to determine a convenient payment option.

Bill adjustments are available to residential customers once every three years under certain circumstances.

Flexible payment options including extended due dates and convenient payment plans. Late fees waived for customers successfully completing their payment plans.

CAP-approved customers may be eligible for a payment plan up to 48 months. Late fees permanently waived for CAP customers.

All other customers may be eligible for a payment plan up to 36 months.



Need help repairing your water service line?

PipeER

Provides a loan to finance the replacement of a residential water service line. Qualified customers are eligible to receive a loan up to \$5,000. PipeER is administered by the WSSC Federal Credit Union.

For more information and to begin your application process, contact the WSSC FCU at 240-459-8008 or visit wsscfcu.org/pipeER.



Need long-term financial assistance?

Your income might make you eligible for one of three programs that can reduce your WSSC Water bills in the future.



The Water Fund allows for multiple requests for assistance with water and sewer bills, up to \$500 per year. The program is administered by The Salvation Army and funded by generous donations from WSSC Water customers, employees and community partners. wsscwater.com/waterfund.

- Montgomery County Salvation Army
301-515-5354
- Prince George's County Salvation Army
301-277-6103



Customer Assistance Program (CAP)

Provides a credit of up to \$112 per year for WSSC Water's fixed fees on water and sewer bills. wsscwater.com/CAP.

Enrollment and qualification by the **Office of Home Energy Programs**, 800-332-6347, dhs.maryland.gov/office-of-home-energy-programs/.

- Montgomery County Dept. of Health and Human Services, 240-777-4450, rapohep@montgomerycountymd.gov.
- Prince George's County Dept. of Social Services, 301-909-6300, pgcdss.energy@maryland.gov.



Bay Restoration Fund Exemption

Waives the state-mandated Bay Restoration Fund fee of up to \$60 per year. wsscwater.com/bayexempt.



wsscwater.com/assistance



301-206-4001



WSSCWater



WSSCWater



WSSCWaterNews



WSSCWater



WSSCVideos



We are the proud provider of safe, seamless and satisfying water service